

VINEET PANDEY
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EDUCATION

University of Connecticut, Storrs, CT

Master's degree in Business Administration (MBA), expected 2012

Concentrations: Operations & Information Management, Management Consulting.

GPA: 4.0/4.0

Pune University, Pune India

Bachelor of Computer Science, (B.E) 2000

Concentration: Computer Science

EXPERIENCE

University of Connecticut School of Business Storrs, CT

2010 -- Current

MBA Consultant/ACT Project Client: Windham Hospital

- Analyzing improvements to the existing operations website.
- Working with the OPIM team to design a format for a periodical newsletter.

IBM India Pvt Ltd. Gurgaon, India

2004 – 2010

Configuration Manager (Atlanta, GA)

2009 – 2010

- Worked as a Configuration manager, prepared implementation plan, lead the environment setup team and did resource management for a project that aimed to bring credit card services in-house for the bank. Revenue from the project was over 3 million dollars.
- Designed a new application to handle credit card transactions in the previous project. Managed a team of 3 engineers to work on the development & implementation of this new application.
- Led the application support team that provided functional & technical support in the Treasury & Payments portfolio of the bank. In this role, managed several small projects ranging from 200 man hours to 1000 man hours.
- Managed a team of 2 resources and worked on requirements, design, development & deployment of a critical banking project. Was awarded a "CIO Award" for significant contributions to this project.

System Advisory Specialist (Peoria, IL)

2007– 2009

- As a Project Lead, supervised the implementation of Payroll ERP software for a manufacturing client, representing over 5 million dollars in revenues for IBM. Worked with the end user to understand the requirements and prepare the business requirement document.
- Worked with the existing application support teams & business users to come up with a project charter. Presented the findings and baseline client expectations.
- Led the design and development phase for the customization of the product. Deployed the product at the end-user location that led to a long term (5 years) support project for the company.

Senior Software Engineer (Singapore)

2004– 2006

- Working as Onsite Coordinator, managed a team of 4 members. Coordinated with the teams from multiple locations (India, Hong-Kong & Singapore) to understand and develop an understanding of the existing business processes. Created a new framework to enhance the support activities and reduce turnaround time for critical business processes.
- Scheduled and attended workshops for the requirement analysis and acknowledging back to users with a statement of work that included the estimation on time, cost and a high level solution.

- Analyzed the requirements through the complete Software Development Life Cycle (SDLC) including development, deployment and future releases of the product and worked on identifying and mitigating the risks in the product.
- Created design specifications for several enhancements in the core business applications. Developed and define the Quality Assurance process for the enhancements and executed use case scenarios.
- Led a team that developed and successfully deployed the enhancements at the end-user location, leading to the expansion of the support team by 50 percent.

Perot Systems Noida, India
Software Engineer

2000 – 2004

- Worked in the team that proposed and developed application programs to enhance the claims processing system of a healthcare insurance customer. The new enhancements reduced the claims processing time by around 20%.
- Analyzed use case scenarios for the systems and created test plans for the new system. Executed the test plans and reported the findings in the bug-tracking system (Remedy ticket processing system).
- Developed an Electronic Requisition system for a healthcare customer and successfully deployed the system. Deployment led to efficient inventory tracking and management process and reduced errors and issues in the system by 50%. It also led to reduced manual labor costs by 30%.

ADDITIONAL INFORMATION

Languages: Fluent English and Hindi. Member of Campus hiring team at IBM & Perot Systems.

Comp skills: COBOL, PeopleSoft Payroll, CICS, ADSO, DB2, JCL, EZ+, File Aide, Microsoft Office.

T.A : Teaching Assistant for a Operations Management Professor. Assist the professor to enhance the website and carve out newsletters for the department.

Performance Awards

- Received 'CIO' award in IBM in January 2010 for significant contribution to the project.
- Received 'High Performance Award' in IBM in December 2005 for significant performance towards IBM India's growth.
- Received 'Bravo' award in IBM in July' 2005 for 'Good Technical Contribution'.
- Received 'Special Award' in Perot Systems in January 2004 for exemplified contribution towards completion of the project.
- Received 'Star Performer Award' in Perot Systems in January 2003 for making significant contribution towards the organization.

Certifications:-

- Obtained DB2 Family fundamental Certification (#700) in Feb 2005.

Volunteer: Working member of “Adarsh Samaj Sahyog Samiti”– a trust committed to the cause of poor people in INDIA.